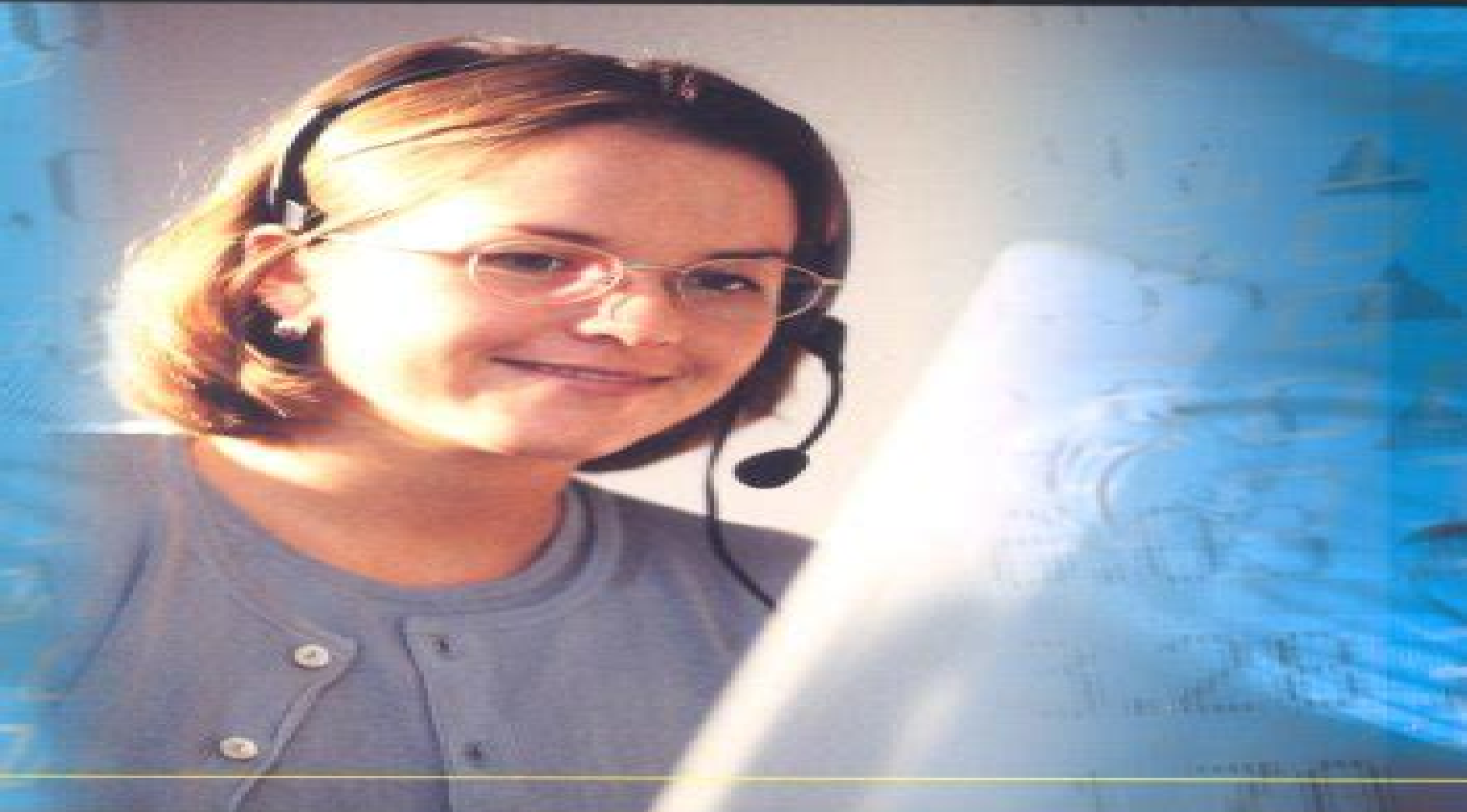


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Business Information Systems Workshops Witold Abramowicz,2013-10-17 This book constitutes the refereed proceedings of the four workshops that were organized in conjunction with the International Conference on Business Information Systems BIS 2013 which took place in Pozna Poland in June 2013 BIS workshops give researchers the opportunity to share their preliminary ideas and first experimental results and to discuss research hypotheses with a highly focused audience The 25 papers in this volume were carefully reviewed and selected from 47 submissions and were revised and extended after the event The workshop topics covered applications and economics of knowledge based technologies AKTB business and IT alignment BITA enterprise systems for higher education ESHE and formal semantics for future enterprises FSFE In addition two keynotes as well as ten papers presented at the PhD Symposium are also included in this volume Taming Information Technology Eser Kandogan,2012-09-06 Information technology is at the center of modern life It supports most day to day activities talking on the phone getting money from an ATM or working in the office Whether for work commerce or fun we interact with computers networks and databases all sorts of information technology How does it work Certainly technological advances helped create this world But what keeps it running The answer is people These people computer system administrators are the unsung heroes of the modern age This book ten years in the making is the result It tells the story of

system administration through the narratives of real system administrators It documents dynamic systems of people and machines of specialists working together to tame hugely complex information technology infrastructures developing and adapting their own tools and practices over time to create productive work environments The authors hope Taming Information Technology will lead the way to a future in which the important work of these IT workers is better appreciated better understood and better supported **Intelligence in the Era of Big Data** Rolly Intan, Chi-Hung Chi, Henry N.

Palit, Leo W. Santoso, 2015-03-12 This book constitutes the refereed proceedings of the 4th International Conference on Soft Computing Intelligent Systems and Information Technology ICSIIT 2015 held in Bali Indonesia in March 2015 The 34 revised full papers presented together with 19 short papers one keynote and 2 invited talks were carefully reviewed and selected from 92 submissions The papers cover a wide range of topics related to intelligence in the era of Big Data such as fuzzy logic and control system genetic algorithm and heuristic approaches artificial intelligence and machine learning similarity based models classification and clustering techniques intelligent data processing feature extraction image recognition visualization techniques intelligent network cloud and parallel computing strategic planning intelligent applications and intelligent systems for enterprise government and society **ICMLG2016-4th International Conference on Management,**

Leadership and Governance Dmitry Vasilenko and Natalia Khazieva, **Auditing and GRC Automation in SAP** Maxim Chuprunov, 2013-04-09 Over the last few years financial statement scandals cases of fraud and corruption data protection violations and other legal violations have led to numerous liability cases damages claims and losses of reputation As a reaction to these developments several regulations have been issued Corporate Governance the Sarbanes Oxley Act IFRS Basel II and III Solvency II and BilMoG to name just a few In this book compliance is understood as the process mapped not only in an internal control system that is intended to guarantee conformity with legal requirements but also with internal policies and enterprise objectives in particular efficiency and profitability The current literature primarily confines itself to mapping controls in SAP ERP and auditing SAP systems Maxim Chuprunov not only addresses this subject but extends the aim of internal controls from legal compliance to include efficiency and profitability and then well beyond because a basic understanding of the processes involved in IT supported compliance management processes are not delivered along with the software Starting with the requirements for compliance Part I he not only answers compliance relevant questions in the form of an audit guide for an SAP ERP system and in the form of risks and control descriptions Part II but also shows how to automate the compliance management process based on SAP GRC Part III He thus addresses the current need for solutions for implementing an integrated GRC system in an organization especially focusing on the continuous control monitoring topics Maxim Chuprunov mainly targets compliance experts auditors SAP project managers and consultants responsible for GRC products as readers for his book They will find indispensable information for their daily work from the first to the last page In addition MBA management information system students as well as senior managers like CIOs and CFOs will find a

wealth of valuable information on compliance in the SAP ERP environment on GRC in general and its implementation in particular

Securing the Cloud Vic (J.R.) Winkler, 2011-04-21 Securing the Cloud is the first book that helps you secure your information while taking part in the time and cost savings of cloud computing As companies turn to burgeoning cloud computing technology to streamline and save money security is a fundamental concern The cloud offers flexibility adaptability scalability and in the case of security resilience Securing the Cloud explains how to make the move to the cloud detailing the strengths and weaknesses of securing a company's information with different cloud approaches It offers a clear and concise framework to secure a business assets while making the most of this new technology This book considers alternate approaches for securing a piece of the cloud such as private vs public clouds SaaS vs IaaS and loss of control and lack of trust It discusses the cloud's impact on security roles highlighting security as a service data backup and disaster recovery It also describes the benefits of moving to the cloud solving for limited availability of space power and storage This book will appeal to network and security IT staff and management responsible for design implementation and management of IT structures from admins to CSOs CTOs CIOs and CISOs Named The 2011 Best Identity Management Book by InfoSec Reviews Provides a sturdy and stable framework to secure your piece of the cloud considering alternate approaches such as private vs public clouds SaaS vs IaaS and loss of control and lack of trust Discusses the cloud's impact on security roles highlighting security as a service data backup and disaster recovery Details the benefits of moving to the cloud solving for limited availability of space power and storage

The Executive's Guide to Information Technology John Baschab, Jon Piot, 2007-07-13 Praise for the The Executive's Guide to Information Technology This book is important reading It offers practical real world insight and pragmatic no nonsense approaches for people who have a stake in corporate IT Lynda Applegate Henry R Byers Professor of Business Administration Harvard Business School Information systems and processes are very important parts of our due diligence assessment of a company yet the jargon is often more difficult to understand than many foreign languages Baschab and Piot effectively translate IT into words and concepts that businesspeople can easily understand and act upon This book is a helpful reference guide for corporate executives and private equity groups of all types Neal Aronson Managing Partner Roark Capital Group Business success increasingly depends on effective use of IT Effective use of IT depends on the kind of in depth practical insight in this book Baschab and Piot provide a pragmatic approach to information systems investment that should be required reading for senior executives and CIOs alike Erik Brynjolfsson Schussel Professor of Management Director of the Center for Digital Business MIT This book should provide valuable guidance for management and technology consultants The Executive's Guide to Information Technology provides field proven insight on all important aspects of IT planning and execution from governance to applications to operations and infrastructure Gary J Fernandes former vice chairman EDS member of the Board of Directors Computer Associates Baschab and Piot do a great job of laying out the fundamental issues and challenges that every IT organization faces More often than

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CIO., 2008-04 **Smart Data and Computational Intelligence** Faddoul Khoukhi, Mohamed Bahaj, Mostafa Ezziyyani, 2019-02-28. This book gathers the proceedings of the International Conference on Advanced Information Technology Services and Systems AIT2S 18 which was held in Mohammedia Morocco on October 17-18, 2018. Presenting the latest research in the fields of Modern Information Engineering Concepts and Communication Systems, the book will also be of interest to those working in emerging fields such as Advances in Networking and Sensor Networks, Advances in Software Engineering, Multimedia Systems, E-learning, Big Data, Intelligent Information Systems, and Advances in Natural Language Processing.

Metrics for IT Service Management David Brooks, Jan van Bon, Tienneke Verheijen, 2006-04-26. Note: This book is available in several languages: Russian, Chinese, English. The ability to organise and measure performance is a key part of the implementation of IT Service Management processes. This publication contains practical information on the provision of useful and meaningful metrics as well as how best to use them within an organisation including generic principles such as SMART and KISS, specific examples and templates for the use of each metric. All metrics discussed are directly related to process objectives in order to help create a service-focused management system. This publication complements the ITIL, COBIT and ISO20000 service management principles. If you need to develop metrics for an IT environment, buy this book or hire a consultant who has read it.

G Kieliszek, Healthcare CIO, Amazon. This is more than a book; it's a practical, useable A to Z of IT Service Management Metrics. Peter Brooks, Author, has given us all a crystal clear view of a neglected, blurred piece of the IT Service Management puzzle. As a Principal ITSM Consultant working for Foster Melliar in South Africa, I am continuously disappointed by the many ITSM books produced that generally regurgitate what is already known by many in the industry. Metrics for IT Service Organisations provides a vast array of possible audiences something that many ITSM volumes do not, and this is a practical, useable view of how to plan for, design, manage and improve the critical measures IT Service organisations require from both a strategic, tactical and operational perspective. I don't carry many books around with me; this one I most certainly will.

Ian Clark, Principal ITSM Consultant, Foster Melliar. With all the focus on IT Governance and IT Business process management, it is easy to see why metrics are becoming hugely important for the management of organisations. In reality, however, getting the right set of metrics in place is by no means a simple exercise. Metrics for IT service organisations can be a great help. Using ITIL as the basis, the book lists many useful examples of metrics. But what is more important is that it gives us insight into the creation of good metrics and

the dangers of bad metrics Emma Speakman IT BPM consultant SA NL UK Looking for a comprehensive in depth exploration and explanation of what metrics to use in your ITSM journey Then Metrics for IT Service Organizations by Peter Brooks may be exactly what you re looking for This new book not only covers what metrics need to be seriously considered but explains the why and how behind selecting and defining them pointing out along the way many of the dangers and pitfalls of selecting the wrong ones or too many If you tend to agree that what gets measured gets done then applying the ideas in Peter s book will assist you in getting the right things done Ken Wendle FISM previous President of the itSMF USA works as a Senior Solution Architect for Hewlett Packard s OpenView Software division Given that itSMF is the source readers of this book will naturally expect a best practices view on metrics and a highly practical reference text More particularly though the special merit of the text is its carefulness in stressing that metrics must be both useful and meaningful and that the meaning comes from the business perspective on IT management processes a perspective always represented by a stated business objective By encouraging readers to seriously commit to defining clear business objectives the text aims the reader at measurement that avoids excess or irrelevance Malcolm Ryder CA Architect **The Business Value of IT** Michael D. S. Harris,David Herron,Stasia Iwanicki,2008-03-17 In order to maximize IT resources and justify IT expenditures CIO s and other IT managers must be able to identify meaningful metrics and explain them in a way that management can understand The Business Value of IT Managing Risks Optimizing Performance and Measuring Results solves this problem by providing practical answers to

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